



CESSNA CHAMPION BARRETT

970 Glenwood Drive · Eldridge, California 95476 · cessna@cessnabarrett.com · (707) 477-6726

October 26, 2026

VIA ELECTRONIC MAIL ONLY

Johannes Hoevertsz, Director
Sonoma Public Infrastructure
County of Sonoma
Johannes.Hoevertsz@sonomacounty.gov

Rebecca Hermosillo, Chair
Board of Supervisors, First District
County of Sonoma
Rebecca.Hermosillo@sonomacounty.gov
District1@sonomacounty.gov

Re: Glenwood Drive and Rancho Madrone Subdivision Roadways, Eldridge, California
SoCo Connect Request Nos. 7181 (26-003080) and 7182 · APN 054-372-005
The County's October 12 Written Commitments and Hazard Determination; Closure of Request No. 7182; Director's October 26 Response; Records Request No. 26-871

Dear Director Hoevertsz and Supervisor Hermosillo:

This is the **seventeenth written notice** concerning the Subdivision Roadways. It incorporates the prior notices and uses the terms defined in them. It concerns a written statement by SPI staff on October 12, 2026 that the County has not mentioned in any correspondence since.

Fourteen households on all four Subdivision Roadways now participate:

STREET	RESIDENT	ADDRESS
Glenwood Drive	Ben Putterman	904 Glenwood Drive
	Sherry and Paul Michael Hartman	912 Glenwood Drive
	Kathleen St. John	941 Glenwood Drive
	Dave and Pam Palmgren	964 Glenwood Drive
	Cessna Champion Barrett	970 Glenwood Drive
Oakwood Drive	Quetzal Fasel and Simon Blanchette	838 Oakwood Drive
	Donald Dabney	839 Oakwood Drive
	Marilyn Lewis and Scott Giomi	846 Oakwood Drive



	Ty Caton	849 Oakwood Drive
Brookview Drive	Scott and Angela Landgraf	15555 Brookview Drive
Maplewood Drive	Tom Proctor	15559 Maplewood Drive
	Sue Keller	15565 Maplewood Drive
	Bill and Sandy Morgantini	15571 Maplewood Drive
	Bo Kearns	15592 Maplewood Drive

I. OCTOBER 12: THREE WRITTEN STATEMENTS IN 91 MINUTES

On October 12, 2026, the undersigned submitted two requests through SoCo Connect concerning Glenwood Drive: Request No. 7181 (26-003080) at 10:50 a.m. and Request No. 7182 at 11:06 a.m. At **11:08 a.m.**, SPI Road Maintenance replied by email to the undersigned's formal notice of October 10, 2026, which had been sent to SPI, Supervisor Hermosillo, and the Board of Supervisors. The reply was copied to Supervisor Hermosillo and the Board (Exhibit A):

SPI ROAD MAINTENANCE · REQUEST NO. 26-003080 · OCTOBER 12, 2026, 11:08 A.M.

*"Upon review, we acknowledge that Glenwood Drive Pavement Condition index (PCI) score is Very Poor. As such, **SPI-RM will add your paving request to the Pavement Preservation Program list, where roads are considered for pavement treatment. Additionally, SPI-RM will review the road and mitigate any immediate hazards.**"*

Eight minutes later, at **11:16 a.m.**, SPI wrote on Request No. 7182 (Exhibit B):

SPI · REQUEST NO. 7182 · OCTOBER 12, 2026, 11:16 A.M.

*"Thank you for this request. We have previously received the same request, 26-003080, and the status of this duplicate request will be 'No Action Required'. Please ignore the automatic response. **This is a hazard and action will be take.** Thank you."*

Eighty-three minutes later, on the same request, SPI wrote the opposite (Exhibit C):

SPI · REQUEST NO. 7182 CLOSED · OCTOBER 12, 2026, 12:39 P.M.

*"Our crews have assessed this issue and deemed there is **no immediate hazard** and thus no action is required."*

Request No. 26-003080 was likewise closed on a finding of "no immediate hazard," approximately 91 minutes after its 10:50 a.m. submission.

OCTOBER 2026

EVENT



Oct. 10, 8:40 a.m.	Formal notice, “30-Year Infrastructure Neglect & Public Safety Hazard,” sent to SPI, Supervisor Hermosillo, and the Board of Supervisors.
Oct. 12, 10:50 a.m.	Request No. 7181 (26-003080) submitted.
11:06 a.m.	Request No. 7182 submitted.
11:08 a.m.	SPI Road Maintenance acknowledges PCI “Very Poor,” commits to add the paving request to the Pavement Preservation Program list and to “review the road and mitigate any immediate hazards.” Copied to Supervisor Hermosillo and the Board.
11:16 a.m.	SPI writes: “This is a hazard and action will be take.”
12:39 p.m.	Same request: “Our crews have assessed this issue and deemed there is no immediate hazard and thus no action is required.” Request closed. No repair performed.

Supervisor Hermosillo and the Board of Supervisors have had written notice of these conditions since October 10, and of the County’s own “Very Poor” rating since 11:08 a.m. on October 12. Fourteen days later, no action has been taken. On October 23 the Director wrote, “No work is currently scheduled.” Within 83 minutes, on the same request, SPI stated in writing both that the condition “is a hazard” and that it is “no immediate hazard.” Both statements cannot be true.

II. QUESTIONS ARISING FROM THE HAZARD DETERMINATION

Please answer in writing by **5:00 p.m. on Wednesday, October 28, 2026**, with the substantive response already due that day:

- (a) The name and title of the SPI employee who wrote the 11:16 a.m. message, and the basis for the statement **“This is a hazard.”**
- (b) The name and title of the employee who wrote the 12:39 p.m. closure, and what information, inspection, or instruction reversed the 11:16 a.m. determination within 83 minutes.
- (c) Which “crews” assessed the condition between 11:16 a.m. and 12:39 p.m.: their names, the time they were dispatched, the time they arrived on Glenwood Drive, and how long they were there. SPI road maintenance operations are based in Santa Rosa.
- (d) Whether any County employee took a photograph on Glenwood Drive on October 12, and if so, when, where, and by whom.
- (e) Whether the County now takes the position that the condition is or is not a hazard.
- (f) What **“action will be take[n]”** meant on October 12, and why none has been taken.
- (g) On what date Glenwood Drive, and each of the other Subdivision Roadways, was added to the Pavement Preservation Program list as promised at 11:08 a.m.; which year’s list; and a copy of the entry. None appears on the 2026–27 list.



- (h) When SPI Road Maintenance “review[ed] the road,” who performed the review, and what “immediate hazards” were mitigated.
- (i) What interim safety measures, such as warning signage or hazard marking, the County will place on the Subdivision Roadways pending permanent repair, and when. Interim measures may not be used as a basis to close Request No. 7181.

Request No. 7182 and all associated entries, messages, and status changes are within the preservation request of October 22 and the Public Records Act requests of October 22 and 23.

III. CLOSURE OF REQUEST NO. 7182 AND THE CUSTOMER SURVEY

Request No. 7182 has now been closed. The County then sent the undersigned an automated invitation to “take our 60-second survey to let us know how we did” (Exhibit D). The closed request is listed as a “Pothole,” with an estimated resolution date of October 15, 2026.

SUPERVISOR HERMOSILLO’S ADVICE, OCTOBER 21

On October 21, Supervisor Hermosillo’s response to this record was to direct residents to report road concerns through SoCo Connect or SPI Road Maintenance: **to open a new ticket**. The undersigned had already opened two, on October 12. Within 91 minutes they produced a “Very Poor” acknowledgment, two written promises, a written finding that **“This is a hazard,”** and a written finding of “no immediate hazard.” Both were closed. One was reopened only after ten days of written notices; the other has now generated a customer survey. **That is the process residents were told to use again.**

A request on which SPI wrote **“This is a hazard and action will be take”** has been closed with no action taken. **This letter is the undersigned’s response to the survey.** Please enter it in the survey record for Request No. 7182, and confirm that its closure does not affect the open status of Request No. 7181.

IV. THE DIRECTOR’S OCTOBER 26 RESPONSE

Before this letter was sent, Director Hoevertsz replied on October 26, 2026 to the October 24 letter (Exhibit F). His willingness to check whether a resident meeting can be held before November 13 is noted. The status of the items due today is:

ITEM DUE OCTOBER 26	DIRECTOR’S RESPONSE · STATUS
Identity of the Deputy Director who evaluated the Subdivision Roadways	Deferred to the Public Records Act process. Not answered, for the fourth time. A public official’s name and title is a fact the Director knows, not a record to be searched.
Date, duration, streets, and findings of the evaluation	Deferred to the Public Records Act process. Not answered.



Current status of Request No. 7181	Deferred to the Public Records Act process. Not answered. The status of an open request is one word.
Site walk with residents before November 13	Staff “will check whether staff can accommodate a meeting.” No date.
Confirmation of ADA grievance routing and records preservation	Requests “noted.” Not confirmed, for the fourth time.
Response from Supervisor Hermosillo	None. The Director states that the Supervisor’s participation “would need to be coordinated with that office,” in an email he did not send to that office.

A. “General Statements” and Specific Written Commitments

The Director writes that “general statements about road maintenance or technology do not establish a project commitment for a particular street.” The statements in Section I of this letter are not general. They were made in writing by SPI, on October 12, about this particular street:

11:08 a.m. “SPI-RM will add your paving request to the Pavement Preservation Program list.” “SPI-RM will review the road and mitigate any immediate hazards.”

11:16 a.m. “This is a hazard and action will be take.”

The October 26 response does not mention either commitment. Glenwood Drive is not on the 2026–27 list, and “No work is currently scheduled.”

B. The October 30 Meeting, Recharacterized

DATE	HOW THE COUNTY DESCRIBED OCTOBER 30
Oct. 21	“our scheduled October 30 site meeting ”
Oct. 23	“The October 30 site meeting is no longer necessary because the Deputy Director was able to evaluate the site earlier.”
Oct. 26	The October 30 “ site visit ” was “no longer needed for that staff evaluation. ”

Residents were never told that October 30 was a staff-only visit. Whatever it was, the result is the same: **no County official has met a single resident on these streets.**

C. Winter Preparation

The Director writes that his team “is also preparing for El Niño and winter events” and therefore cannot confirm a meeting date. Residents’ concerns are winter concerns: drainage failure, standing water and mud at curb ramps, and loose material on a roadway the County rates “Very Poor.” **Preparing these four streets for**



the wet season is winter preparation. Residents ask that interim drainage and hazard measures be placed before the first major storm.

D. Distribution, Fourth Time

The October 26 response was sent only to the undersigned, Dave Palmgren, Kathleen St. John, and Donald Dabney. It omitted Supervisor Hermosillo, the First District office, the Clerk of the Board, Sonoma Public Infrastructure, The Press Democrat, and the residents previously added to the distribution. This is the **fourth** response not sent to all recipients after three written requests. It is attached as Exhibit F and is now before all recipients.

E. Requested by 5:00 p.m., October 28, 2026

- (a) A **date** for the site walk with residents before November 13, with road-maintenance and engineering staff.
- (b) The name and title of the Deputy Director, and the status of Request No. 7181. These are operational facts, not records requests.
- (c) The name of the County's ADA Coordinator, the date the grievance was routed, and its reference number.
- (d) Written confirmation that a preservation instruction has issued.
- (e) The interim drainage and hazard measures to be placed before the wet season, and when.

V. PUBLIC RECORDS REQUEST NO. 26-871

This morning, October 26, 2026, the County's public records portal confirmed that the residents' request has been logged as **Public Records Request No. 26-871** (Exhibit E). The confirmation cites Government Code section 7922.535.

DEADLINE UNCHANGED

The requests were received on **October 22 and October 23, 2026**. On October 23, Director Hoevertsz wrote that the County "will meet the applicable statutory response deadlines **based on the original dates of receipt.**" Logging the request on October 26 does not move that date. **The determination remains due on or before November 2, 2026.**

Please confirm in writing by **October 28, 2026**:

- (a) That Request No. 26-871 covers every item in the October 22 request (items 1–7) and the October 23 supplemental request (items 8–12), and if not, the number assigned to any item not included.
- (b) The name and contact information of the records coordinator assigned to Request No. 26-871.
- (c) That the records of Request No. 7182, including its 11:16 a.m. and 12:39 p.m. entries and any crew dispatch or photograph records for October 12, are included.

**VI. SUMMARY OF REQUESTED ACTIONS**

DUE	ACTION
5:00 p.m., Oct. 28, 2026	Answers in Section II; items in Section IV.E; confirmations in Section V; substantive response to the October 18 Notice, including treatment, funding, and pavement data.
November 2, 2026	Public Records Act determination on Request No. 26-871, based on the original receipt dates of October 22 and 23.
Before Nov. 13, 2026	Site walk of record with residents present; Supervisor Hermosillo's on-site meeting.

All responses should be directed to every recipient of this letter. Any date not met will be noted in the record.

VII. REVIEW BY COUNSEL AND RESERVATION OF RIGHTS

This matter is under review by counsel, including the County's handling of the Request and its treatment of the children, elderly residents, and taxpaying property owners who depend on the Subdivision Roadways. Correspondence should continue to be directed to the undersigned and to every recipient of this letter until further notice.

This letter is not intended as a complete statement of the relevant facts or of the rights and remedies of the undersigned or of other residents of the subdivision, all of which are expressly reserved. Nothing in this letter constitutes a claim under Government Code section 910 et seq. or a waiver of the right to present any such claim.

The Director has thanked residents several times "for remaining engaged." Residents of all four Subdivision Roadways will remain engaged until these roadways are safe and repaired.

Remaining engaged,

Cessna Champion Barrett

Property Owner, 970 Glenwood Drive
Rancho Madrone Neighborhood Coalition Coordinator
Licensed California Real Estate Broker (DRE #01281555)



ENCLOSURES

Exhibit A — SPI Road Maintenance email on Request No. 26-003080, October 12, 2026, 11:08 a.m.

Exhibit B — SPI message on Request No. 7182, October 12, 2026, 11:16 a.m.

Exhibit C — SPI closure of Request No. 7182, October 12, 2026, 12:39 p.m.

Exhibit D — County survey invitation for closed Request No. 7182

Exhibit E — Public records portal confirmation, Request No. 26-871, October 26, 2026

Exhibit F — Email from Director Hoevertsz dated October 26, 2026

CC (VIA ELECTRONIC MAIL)

Clerk of the Board and Members of the Board of

Supervisors (bos@sonomacounty.gov)

Sonoma Public Infrastructure (spi@sonomacounty.gov)

SPI Road Maintenance (SPI-

RoadMaintenance@sonomacounty.gov)

Office of County Counsel (via the Clerk of the Board)

The Press Democrat (news@pressdemocrat.com)

Participating residents listed on page 1

**EXHIBIT A**

SPI Road Maintenance email on Request No. 26-003080 · October 12, 2026, 11:08 a.m., replying to the undersigned's notice of October 10, 2026

From: SPI-RoadMaintenance <SPI-RoadMaintenance@sonomacounty.gov>
Sent: Monday, October 12, 2026 11:08 AM
To: Cessna Barrett <cessna@cessnabarrett.com>
Cc: Sonoma County Public Infrastructure <SPI@sonomacounty.gov>; Rebecca Hermosillo <Rebecca.Hermosillo@sonomacounty.gov>; BOS <BOS@sonomacounty.gov>; SPI-RoadMaintenance <SPI-RoadMaintenance@sonomacounty.gov>
Subject: RE: FORMAL NOTICE: 30-Year Infrastructure Neglect & Public Safety Hazard – 970 Glenwood Dr, Eldridge

Thank you for your request. Your help with reporting county road conditions is important to us. Sonoma Public Infrastructure (SPI)-Road Maintenance (RM) maintains smaller scale road repairs such as pothole patching and pre-approved grading projects. Larger road projects for new pavement requests are approved by the Sonoma County Board of Supervisors and contracts for pavement projects are managed by the SPI-Engineering Division. Upon review, we acknowledge that [Glenwood Drive](#) Pavement Condition index (PCI) score is [Very Poor](#). As such, SPI-RM will add your paving request to the Pavement Preservation Program list, where roads are considered for pavement treatment. Additionally, SPI-RM will review the road and mitigate any immediate hazards. SPI-RM appreciates your continued support to keep Sonoma County roads safe.

For more information on Sonoma County Pavement Preservation Program, please follow this link: <https://sonomacounty.gov/development-services/sonoma-public-infrastructure/roads-projects-and-services/pavement-preservation>

Request #26-003080 for Asphalt/Concrete Work -Potholes.

From: Cessna Barrett <cessna@cessnabarrett.com>
Sent: Saturday, October 10, 2026 8:40 AM
To: Sonoma County Public Infrastructure <SPI@sonomacounty.gov>; Rebecca Hermosillo <Rebecca.Hermosillo@sonomacounty.gov>; BOS <BOS@sonomacounty.gov>
Cc: Dave palmgren <dave.palmgren1@gmail.com>
Subject: FORMAL NOTICE: 30-Year Infrastructure Neglect & Public Safety Hazard – 970 Glenwood Dr, Eldridge
Importance: High

Screen capture of email received by the undersigned, shown with the October 10, 2026 notice to which it replied, as displayed October 25, 2026.



EXHIBIT B

SPI message on Request No. 7182 · October 12, 2026, 11:16 a.m. PDT

✕ Message About Request # 7182 [3237386537646161] < >

 **County of Sonoma**

Message About Request 7182

There is a new message about your request

SPI - Sonoma Public Infrastructure
October 12, 2026 at 11:16 AM PDT

Thank you for this request. We have previously received the same request, 26-003080, and the status of this duplicate request will be "No Action Required". Please ignore the automatic response. This is a hazard and action will be take.
Thank you.

Pothole

Request #7182

Created on Oct 12, 2026 at 11:06 AM PDT
Estimated Resolution by Oct 15, 2026

Screen capture of email received by the undersigned, as displayed October 25, 2026. Original wording "action will be take" preserved.



EXHIBIT C

SPI closure of Request No. 7182 · October 12, 2026, 12:39 p.m. PDT

× Closed Request # 7182 [3237386537646161] < >

 **County of Sonoma**

Request #7182 Closed

SPI - Sonoma Public Infrastructure
October 12, 2026 at 12:39 PM PDT

Our crews have assessed this issue and deemed there is no immediate hazard and thus no action is required.

Included Attachments



Screen capture of email received by the undersigned, as displayed October 25, 2026. Attachment shown as displayed in the email; image truncated by the screen.



EXHIBIT D

County survey invitation for closed Request No. 7182

COUNTY OF SONOMA

Survey for Closed Request #7182

Request #7182 was recently closed and we would appreciate your feedback to help us improve. Please take our 60-second survey to let us know how we did.

[\[Fill Out Survey\]](#)

CATEGORY	Pothole
REQUEST	#7182
CREATED	Oct 12, 2026 at 11:06 AM PDT
ESTIMATED RESOLUTION	by Oct 15, 2026
STATUS	Closed

Text reproduced as received by the undersigned.

**EXHIBIT E**

Public records portal confirmation, Request No. 26-871 · October 26, 2026

**Your record request
#26-871 has been
submitted
successfully.**

Thank you for contacting the County of Sonoma. We have received your California Public Records Act (CPRA) request and are processing it. Pursuant to California Government Code section 7922.535, we will let you know whether your request seeks copies of disclosable public records that are in our possession.

View Request 26-871<https://sonomacountyca.nextrequest.com/requests/26-871>

As the requester, you can always see the status of your request by signing into the Sonoma County, CA [portal](#).

Screen capture of email received by the undersigned, October 26, 2026.

**EXHIBIT F**

Email from Director Johannes Hoevertsz dated October 26, 2026

FROM Johannes Hoevertsz <Johannes.Hoevertsz@sonomacounty.gov>
DATE October 26, 2026
TO Cessna Barrett; Dave Palmgren; Kathleen St. John; Donald Dabney

Hi Cessna,

Thank you for your October 24 email and the accompanying information. To clarify the record and address the principal issues you raised:

1. Evaluator identification. Your request for the identity of the Deputy Director who conducted the site evaluation will be addressed as part of our response to your Public Records Act request.
2. Site evaluation and October 30. The staff evaluation occurred earlier than anticipated. My subsequent message stated that the October 30 site visit was no longer needed for that staff evaluation; it did not mean that a meeting with residents had already occurred. Staff evaluations and resident meetings serve different purposes.
3. Requested information and service-request status. The requested information concerning the site evaluation and service-request history will be provided as part of our response to your Public Records Act request, consistent with the response timelines communicated in our prior email. We will provide responsive, disclosable records as soon as reasonably feasible.
4. Potential work. Evaluating conditions and considering maintenance or pavement-preservation options does not, by itself, commit the County to particular work, funding, or a construction schedule. No work is currently scheduled. Our ongoing attention to road safety is consistent with that status. General statements about road maintenance or technology do not establish a project commitment for a particular street.
5. Pavement information and prioritization. Existing responsive records, including any available PCI information for Glenwood, Oakwood, Brookview, and Maplewood Drives and records concerning prioritization and funding, will be addressed through the PRA process.
6. PRA, accessibility, and preservation. As stated in our prior email, we remain committed to meeting the applicable PRA response timelines and providing responsive, disclosable records as soon as reasonably feasible. Your accessibility concerns and request for ADA grievance review are separate. We have also noted your requests for ADA grievance routing and confirmation of records preservation.
7. Requested resident meeting. We will check whether staff can accommodate a meeting before November 13 to discuss the conditions raised on the four streets, including your request for road-maintenance and engineering participation. Our team is also preparing for El Niño and winter events, so



we cannot confirm availability or a date at this time. We will let you know what may be possible.
Participation by the Supervisor's office would need to be coordinated with that office.

Thank you for remaining engaged.

Johannes

Reproduced as received. Not addressed to: Supervisor Hermosillo, District1@sonomacounty.gov, bos@sonomacounty.gov, spi@sonomacounty.gov, news@pressdemocrat.com, or residents previously added to the distribution.